

Sra. Angela M. Ávila Marrero Directora Ejecutiva

## PUBLIC NOTICE REGULATION NO. 5253 REVISION OF THE PUERTO RICO HEALTH INSURANCE ADMINISTRATION

Act No. 72-1993, as amended, created the Health Insurance Administration (hereinafter, the "Administration") for the primary purpose of implementing, administering and negotiating, via contracts with insurers and/or health services organizations, a health insurance system that would allow the medically indigent population of Puerto Rico to receive quality health care services. Accordingly, the Legislature gave the Administration the power "to approve, amend and repeal regulations to govern the business and activities of the Administration and to prescribe the rules and norms needed to comply with its functions and duties, as established in Act 38-2017, known as the "Ley de Procedimiento Administrativo Uniforme".

During January 2019, the Federal Government approved the new model of the Government Health Plan, "Plan Vital", presented by the Administration. This new model represents an advancement towards equitable access to health services by the most vulnerable sectors of our population and continues developing the social justice project that began 25 years ago with the historic Health Reform.

In order to provide a legal framework in accordance to the new model, the Administration revised its Regulation No. 5253, Reglamento General de la Administración de Seguros de Salud. The new Regulation No. 9068 has the purpose of regulating matters including issues concerning insurers and health care organizations, providers, pharmacy benefit managers and beneficiaries. The regulated activities include the minimum requirements for accepted service models; duties and obligations of insurers and health care organizations as to beneficiaries and providers; the faculties and operations of the Administration; beneficiary rights; grievance and complaint processes; among others. Interested persons may submit their comments or request of an oral hearing in written form by post or by e-mail within thirty (30) days following the publication of this public notice. In the case of an oral hearing request, the request must be accompanied by arguments justifying why the same should be granted. The comments and requests for oral hearing can be sent to the following postal address: PO Box 195661, San Juan PR 00919-5661, or to the email: reglamentogeneral@asespr.org or it can be requested in person at the Central Office located in the URB. Caribe #1549 Calle Alda, San Juan PR 00926, Monday to Friday during regular business hours from 8:00 a.m. to 4:30 pm. The text of Regulation No.9068 will be available Urb. Caribe #1549, Calle Alda, San Juan Puerto Rico, 00926 Third Floor, Office of Legal Affairs, during the same timeframe. It can also be accessed by visiting the following web address: https://www.asespr.org/i/beneficiarios/sobreases/reglamento-general-9068/

This notice is published in compliance with Section 2.1 of Act No. 38-2017, as amended.

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