NORMATIVE LETTER 23-0710

July 10, 2023

A: COORDINATED HEALTH MANAGEMENT ORGANIZATIONS (MCOs) CONTRACTED FOR PLAN VITAL


ASES received concerns about the measure of HBD with stratification of race and ethnicity, and the Puerto Rico Medicaid race and ethnicity data is not available at this time. Taking into consideration the concern and according to the instructions of the National Committee, (NCQA), ASES’s instruction is the following: please capture the measurements according to the technical specifications and document that there are "incomplete data" where the stratification of race and ethnicity are not available. Please include this language in your certification. Also, it is recommended to consult your HEDIS provider with further questions.

Sincerely,

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Director
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c:

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