

2024-000008A

GOVERNMENT OF PUERTO RICO
PUERTO RICO HEALTH INSURANCE ADMINISTRATION (ASES)
SAN JUAN, PUERTO RICO

AMENDMENT TO
PROFESSIONAL SERVICE AGREEMENT

This Amendment to Agreement for Professional Services (this "Agreement") is made and entered into by and between the Puerto Rico Health Insurance Administration, a public corporation of the Government of Puerto Rico created by Act Number 72 of September 7, 1993, as amended, (hereinafter referred to as **FIRST PARTY** or **ASES** by its Spanish acronym), represented by its Executive Director, Roxanna Rosario Serrano, of legal age, single and resident of Guaynabo Puerto Rico; and **CITRIOM, LLC.**, a corporation organized and authorized to do business under the laws of the Commonwealth of Puerto Rico (hereinafter referred to as **SECOND PARTY**), represented by Juan Rosas Gervilla, President, of legal age, married, and resident of San Juan, Puerto Rico, and authorized to appear herein by a Certificate of the Professional Services Providers Registry (RUP, by its Spanish acronym), number 202326440, issued by de Puerto Rico's General Services Administration (ASG by its Spanish acronym). **ASES** and **SECOND PARTY** shall be collectively referred to as **THE PARTIES**.

JR
WBS
WHEREAS, ASES, by virtue of the powers conferred to it under Act 72 of September 7, 1993, as amended, has the authority to engage professional, technical and consulting services that are necessary and convenient to effect the activities, programs and operations of **ASES**.

WHEREAS, THE PARTIES executed Contract Number 2024-000008, for **SECOND PARTY** to render professional services of healthcare technology platform to support the Government Health Plan technologies and related tasks part of the **FIRST PARTY** responsibilities.

WHEREAS, due to the stage that the contracted services are in now and to promote operational continuity, **THE PARTIES** agree to amend the Agreement, to update the Scope of Work according to the Proposal approved and made part of this amendment, as well as to increase the maximum amount to be paid for the services provided.

THEREFORE, THE PARTIES enter into this Amendment to Agreement under the following:

TERMS AND CONDITIONS

FIRST: To amend section 2 of the Agreement to update the Scope of Work, and read as follows:

ADMINISTRACION DE
SEGUROS DE SALUD

24 - 00008A

Contrato Número

2. The services to be provided by the **SECOND PARTY** may encompass the following subjects and objectives, as included in the proposal included as part of this Agreement:

A. Managed Care payments

- Changes in development, implementation, and execution according to reconciliation of date for 834/Phase III – PRMMIS
- Payment adjustments as established by Puerto Rico Medicaid Program for Group 03/04 (Forensic Psychiatry and Juvenile Institutions)
- Modules for supplemental payments, considering verification and validation from 834 issued to the MCOs under the “Non-Risk Arrangement” Model
 - Synthroid
 - Hepatitis-C
 - Spinal Muscular Atrophy (SMA)
- Module for Supplemental payment appeal for the vaccines administration according to the corresponding SOP

B. Compliance Oversight and Monitoring Plan

- JD
- Module for Reporting Package (RP), for Medicare Platino – Tests with ASES-IT and the MCOs for the annual reports
 - Changes in development, implementation, and execution of the RP for Plan Vital and Medicare Platino. Includes RP Module for Plan Vital Report 22/HCIP, phase II with new workflow
 - Creation of the Target interventions component to be used by the Compliance Department
 - Module for the automation of the Pharmacy Benefits Manager contract’s required reports
 - Module for Mental Health Parity, for the monitoring and compliance of the MCOs (Utilization Management Statistics, appeals and annulments, among others)
 - Complete automation of the manual processes for the Annual Report, Grievances and Appeals Report submitted to CMS, Clinical and Quality Reports, basic metrics for adults and minors along with the respective KPIs
 - Integration of the User Interface for the programs under **FIRST PARTY’s** supervision (Vital, Platino, Act 95) in the ES platform.
- POS

C. Maintenance and support

- Data analysis and/or generation of special reports as required
- Implementation of requirements requested by the **FIRST PARTY**
 - Technical requirements analysis
 - Technical solutions design
 - Program using the technical terms used by the **FIRST PARTY**
- Infrastructure administration as required
 - Oracle data base
 - Linux Operating Systems
 - Enterprise Service Bus (Mulesoft, Microsoft Biztalk Server)
 - Oracle Cloud Infrastructure (OCI)
- Transfer of knowledge to ASES personnel

SECOND: To amend section 5 of the Agreement, to increase the maximum **FIRST PARTY** shall pay **SECOND PARTY** for the services rendered in the amount of one million eighty-eight thousand dollars (\$1,088,000.00), to read as follows:

ADMINISTRACION DE
SEGUROS DE SALUD

24 - 00008A

Contrato Número

5. ASES shall compensate the SECOND PARTY for the term of this Agreement up to the amount of **one million eight hundred fifty-six thousand dollars (\$1,856,000.00)**.

THIRD: The remaining clauses, terms and conditions of the original Agreement remain unaltered. Hence, all the rights, duties, and responsibilities of **THE PARTIES** shall continue in full force and effect.

IN WITNESS WHEREOF, the parties hereto sign this Agreement, in San Juan, Puerto Rico this 15 day of February, 2024.

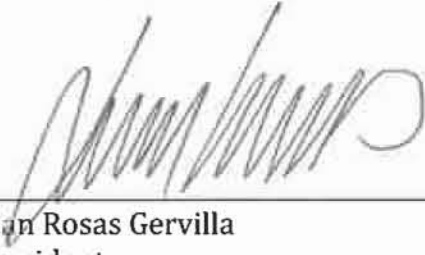
**PUERTO RICO HEALTH
INSURANCE ADMINISTRATION**



Roxanna K. Rosario Serrano, BHE, MS
Executive Director

EIN:

CITRIOM, LLC



Juan Rosas Gervilla
President

EIN:

Budget item account: **131-6340-2024-004**

ADMINISTRACION DE
SEGUROS DE SALUD

24 - 00008A

Contrato Número